

## Consumer Complaint Form

### Consumer – Buyer

Title, first name and surname: .....

Address: .....

Email address: .....

Telephone number: .....

hereby **submits a complaint**, within the statutory period, regarding the following product purchased on the basis of a distance purchase contract concluded with the trader Nunofia s.r.o., registered office: Hviezdoslavova 30, Banská Bystrica 974 01, Slovak Republic, Company ID No.: 48 170 160:

Product: .....

Order No.: ..... dated .....

Receipt or invoice number: .....

Description of defect: .....

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Date:

.....

Signature of the consumer – buyer

### Notice:

The consumer – buyer shall send the claimed goods together with the complaint form and a copy of the proof of purchase to the correspondence address: Kuzmányho 5, Banská Bystrica 974 01, Slovak Republic (the trader recommends that the consumer pack the claimed product in its original packaging or in other suitable packaging to prevent it from being damaged or destroyed during transport), or deliver it in person to the above-mentioned address.